

## **BOOKING TERMS & CONDITIONS**

### **PAYMENT**

The cost of the first night's stay will be charged to this account as a deposit (refundable if within Cancellation Terms & Conditions).

The outstanding balance of will be due for payment on arrival and this can be made by Visa Debit/Delta, Maestro, Switch, Electron, Cheque, Travellers Cheque or Cash.

Alternatively payment can be made by \*CREDIT CARD ie Visa Credit, Mastercard, American Express etc but please note \*there is a 4% surcharge if paying by credit card ie Mastercard, American Express, Visa Credit.

### **CANCELLATION**

A WRITTEN notice of cancellation via our website is required to be received by us 72 hours PRIOR to expected date of arrival. Receipt of your cancellation will be confirmed with a Cancellation Reference Number and in this case no charge will be made to your account. Failure to do so will incur the cost equivalent to the whole booking unless we are able to re-book part or all of the booking dates. In the event of "no show" the cost of the whole booking will be charged.

Long Term Bookings (7 nights or more)

Cancellation or premature departures of long term bookings (for whatever reason) will be charged the amount equivalent to the whole stay unless we are able to re-book part or all of the booking dates.

Group Bookings (more than 2 rooms)

Cancellation or premature departures of group bookings will be charged the amount equivalent to the whole booking unless we are able to re-book part or all of the rooms and/or booking dates.